



## **Terms and Conditions – Tickets and Hospitality Packages Snow Polo World Cup St. Moritz 2023**

The purchase of a ticket or hospitality package or use of an entry ticket constitutes a contract between the event organizers and ticket holder. Any marquee package or ticket purchased and a patron's entry to and presence at any Snow Polo St. Moritz 2023 event is subject to the following terms and conditions:

1. Tickets are not refundable or replaceable and damaged, defaced or tampered with tickets will not be accepted.
2. Snow Polo St. Moritz accepts no responsibility for lost or stolen tickets or other entitlements. Snow Polo St. Moritz has no obligation to replace a lost or stolen ticket or other entitlement.
3. Any holder of any ticket or other entitlement will be admitted only on presentation of the relevant ticket or other entitlement. Any attendee who fails to bring his or her ticket or other evidence of entitlement to a fixture will only be admitted on payment of the full daily admission prize for the relevant event applicable on the day.
4. Marquee hospitality tickets are exchanged for bracelets at a designed desk near the entry to the event area the day of the event. Attendees must ensure that entry bracelets are securely attached and visible at all times and show those to officials at any time upon request.
5. Tickets or other entitlement to enter a Snow Polo St. Moritz event are non-transferable.
6. The ticket holder assumes all risk and danger incidental to event equipment / structures and the game of polo and releases organizers, all of their sponsors, participating players and all of their agents and suppliers from any and all liabilities resulting from the assumption of such risk and danger.
7. Snow Polo St. Moritz is an outdoor event and retains the right to change the event format due to inclement weather and is not liable for any damage, compensation, loss or expenses as a result of inclement weather. No refunds will be available in the event of poor weather.
8. Snow Polo St. Moritz retains the right to refuse entry or access to the venue and eject patrons at any time.
9. All ticket holders and marquee patrons grant permission to the promoter to use the holder's image and likeness in relation to any live or recorded television or other media reproduction in whole or part of the event.
10. Snow Polo St. Moritz is an alfresco/all-weather event. If for any reason the event is cancelled the ticket buyer will receive a full refund, minus any expenses incurred by Snow Polo St. Moritz in relation to processing the booking. These claims must be registered with OC within 30 days after the event in writing. After this period, any claim shall be forfeited.
11. Any property brought onto a Snow Polo St. Moritz event by an attendee remains at all times at the entire risk of the attendee. Snow Polo St. Moritz accepts no responsibility for the theft or other loss or damage to attendees' property.
12. Swiss law is applicable, jurisdiction is St. Moritz

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